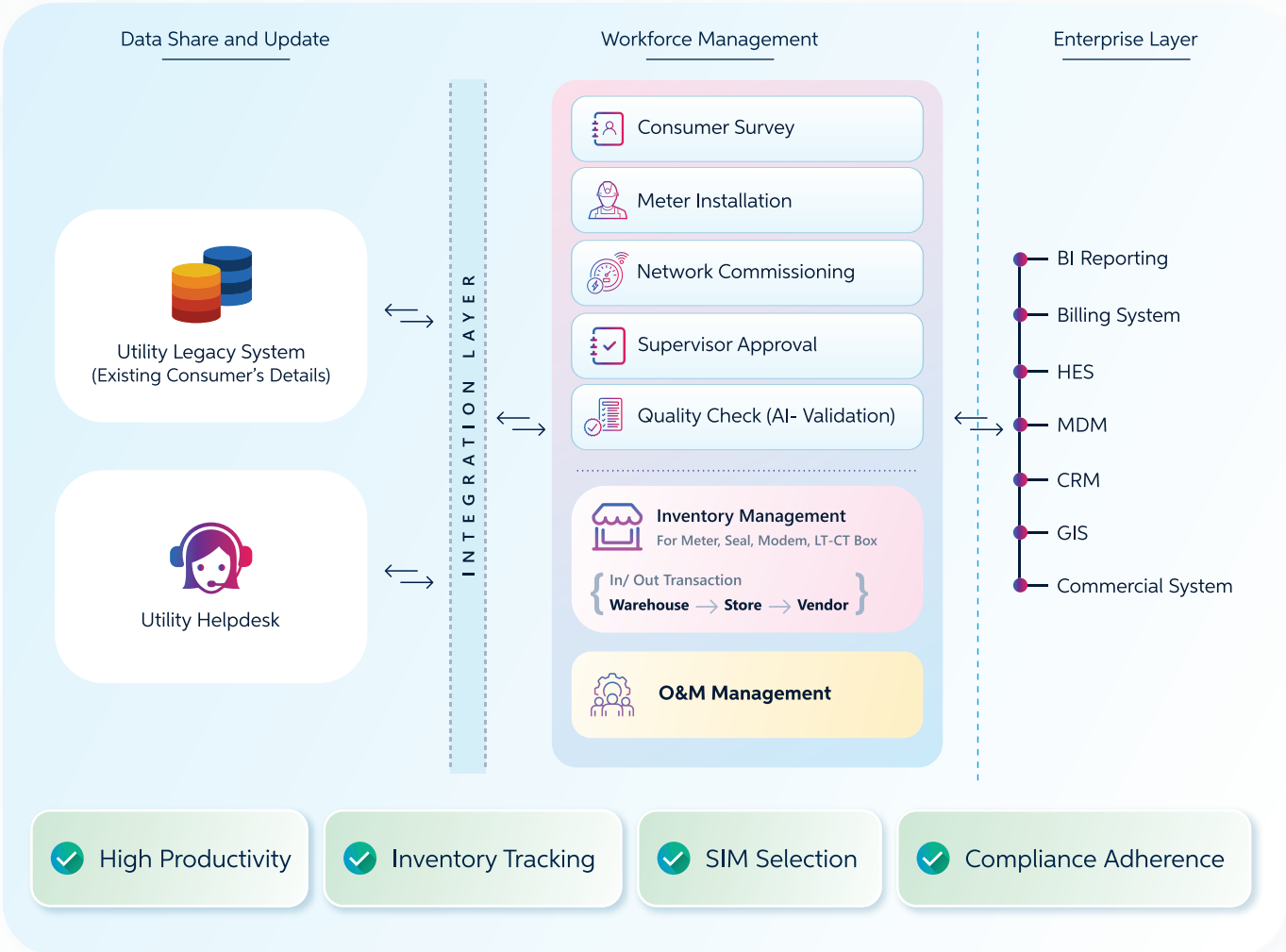
WFM
Workforce Management

UGO ONE

Index – Commission – Monitor

Driving Change Meter by Meter for Better Tomorrow

Collaborating with UGO, you can effectively address the challenge of balancing cost control with service quality. UGO seamlessly integrates Workforce Management (WFM) systems incorporating consumer indexing, meter installation, network commissioning with HES, inventory control, and quality installation monitoring. This solution ensures that field personnel and AMI monitoring agencies have real-time access to relevant information in the most suitable format, regardless of their location.



WFM
Workforce Management

UGO ONE

Key Features

One-Stop Solution
Cloud based end to end survey and meter installation at consumer, DT, Feeder for schedule, dispatch, and monitoring work quality.

Project Monitoring
Rich UI/UX based dynamic dashboards and reports to track project status and quality of field work at site.

Signal Strength
Capture SIM connectivity status for proper planning of deployment of GPRS/RF mechanism at site.

Location Tracking
Support accurate GPS co-ordinates capturing from mobile device for efficient route planning and time saving.

On-site Connection
Facility to check ping status of meter with HES in order to establish point of communication for completion.

Ticket Management
Handling of meter installation/SIM or network related complaints via mobile application for SLA fulfillment.

Inventory Management
Warehouse to store to vendor segregation of all relevant materials like meter, meter box, modem, DCU, seal etc.

OCR/ Probe Read
Supports AI-OCR based and probe/Wi-Fi based meter data download facility for accurate billing.

Complete Info Capture
In-house built system for capturing consumer info, network hierarchy and signal strength for decision making.

Interconnectivity
Seamless integration with HES/MDM & billing systems without disturbing existing eco system for smooth data exchange.

INVENTIVE®
Inventive Software Solutions (P) Ltd.

Registered Office : 607, Prateek Centre, Sanjay Place, Agra- 282 002 (U.P.) INDIA
Corporate Office : B-14, Ground Floor Sector 67, Noida- 201301 (U.P.) INDIA

+91 95280 27738, +91 98112 00902

www.insolutions.in marketing@insolutions.in, info@insolutions.in

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